

# **Company Profile**

Stay Shaded with



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# kanopî

Kanopi is a fast-growing **IT Managed Service Provider** brand, strategically focusing on delivering tailored solutions for Mid-Market enterprises and Small to Medium-sized Enterprises (SMEs).

# Our Story

**kanopî** is an IT company, we've faced many challenges, staying strong through change with our commitment to adapt and succeed. For 25 years, our journey has been filled with both obstacles and victories.

During tough times, we stayed strong, turning challenges into opportunities to demonstrate our resilience. What began as a simple canopy evolved into a solid roof, we sincerely thank to our customer supports, and team unwavering commitment.







# Why do our customers choose us:

Our customers consistently commend our **responsiveness**, from the moment they first contacted us. Extending beyond just technical support to every aspect of our operations.

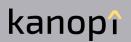
Kanopi has a **well-defined business model** focused on providing customised services tailored to the unique needs of Mid-Market and Medium-Sized Enterprises (SMEs).

Kanopi not just react to issues, we **proactively monitor and maintain** the system to mitigate the issue.

Kanopi **pricing structure is transparent**. While we may not be the cheapest, but we guarantee satisfaction.

Kanopi has a **skilled dynamic team structure**, focus on staff well-being. We believe that happy employees lead to happy customers.

Kanopi has established **strong relationship** with leading technology providers, enabling us to offer our clients the right solutions.



#### Our Mission, Vision & Values

## Mission

Our goal is to provide our customers with responsive services at the best possible market price without compromising quality and reliability.

## Vision

Kanopi is the standard for the industry when the market discusses IT Managed Services.

# **Values**

kanopî's core value is outline with the acronym TRUST

**T**ransparent

Reliability

**U**nited

**S**incere

**T**hankful



**SYSTEMS** 

**INTEGRATIONS** 

• IT Infrastructure

Consultation, Design, Implement & Audit

 Networking Infrastructure & Optimization

# **Our Services**

# **HARDWARE & SOFTWARE FULFILLMENT**

- Servers, Desktops, Notebooks, Storage etc.
- Leasing and Rental

# **MANAGED SERVICES**

- Managed Services
- Cloud Managed Services
  - Ad-Hoc Support
  - IT Outsourcing

#### **KANOPI CLOUD**

- Microsoft CSP
- Disaster Recovery Services
- Alibaba/Azure/Google/AWS
  - Cloud Storage
- Co-Location/Dedicated/Shared Server

# **IT SECURITY** • Endpoint Security with

 Modular Encryption & **Data Security Solutions** 

Data Control & Encryption

 Network Security Solutions







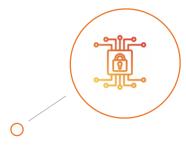












# Strategic Partner





















































# Our Notable Client





emart24























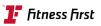












#### **Kind** Messages from our customers

#### "

Outstanding Service and Innovation at Its Best

From the moment I engaged with Kanopi (>10 years), I knew they were a cut above the rest. Their commitment to delivering state-of-the-art technology solutions is evident in every interaction. The team's expertise in integrating complex systems seamlessly is nothing short of impressive.

What truly sets them apart is their customer-centric approach. Lim and Sandra's forte. They not only listened to our needs but also anticipated challenges and provided proactive solutions.

Their support team is always available, responding promptly and efficiently to any queries we had. Kenny & Fum are God sent.

It's clear that Kanopi values innovation and customer satisfaction above all else.

I highly recommend Kanopi to any business looking to leverage technology for growth and efficiency. Their exceptional service, coupled with their forward-thinking mindset, makes them a leader in the ICT industry.

"

Benjemin Yeap



Kanopi ICT team been super helpful in suggesting network solution for my company and costing too. Even when have issue, they are dedicated to resolve it asap and super responsive to all my enquiries. Looking forward to engaging more service with them.

"



"

Our company just switch to Kanopi ICT for IT Maintenance and Services. We received many praises from the staff for Kanopi to solve a lot of our IT issues within the same day. Glad that we have engaged with Kanopi ICT and hopefully may the performance continue throughout.

"



Am very impressed with Kanopi's level of dedication and service. Never a task too small or too big, including entrusting them with managing our sensitive data and everything always handled with utmost care and professionalism.

"

Leonard Yee



"

Kanopi ICT provided outstanding data center services. Their team expertly handled our data migration, ensuring a seamless transition with zero downtime. The new setup significantly improved our efficiency and security. Professional, responsive, and highly knowledgeable – I highly recommend their services.

"

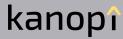
Encik Adil



CC MIMS

Remember, each call you make, every issue we solve, and all the support you provided are the threads that weave our success story. We are not just solving technical problems, we are building trust, one solution at a time.

Stay Shaded with kanopî





# **Contact Us**

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# Thank You